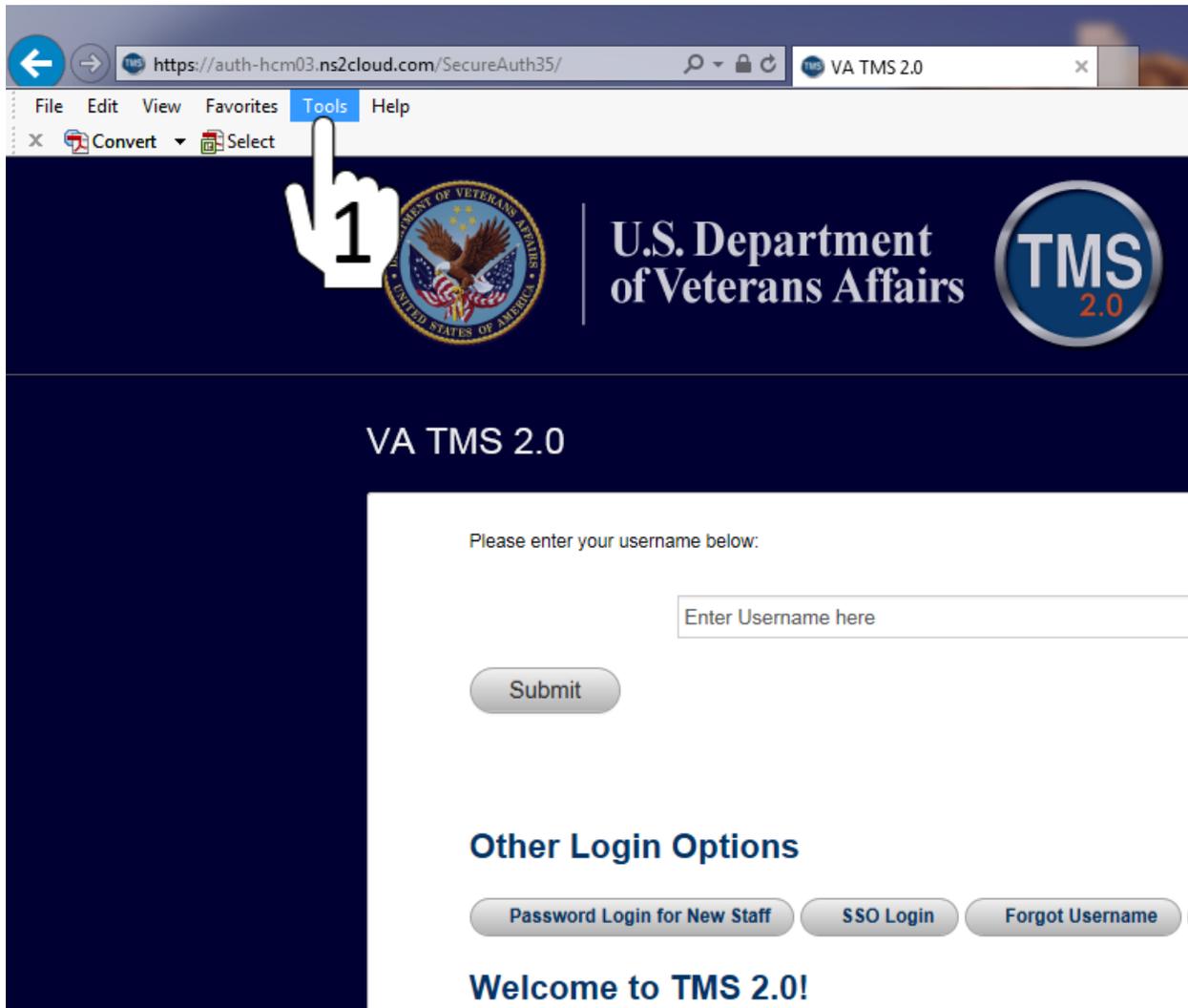


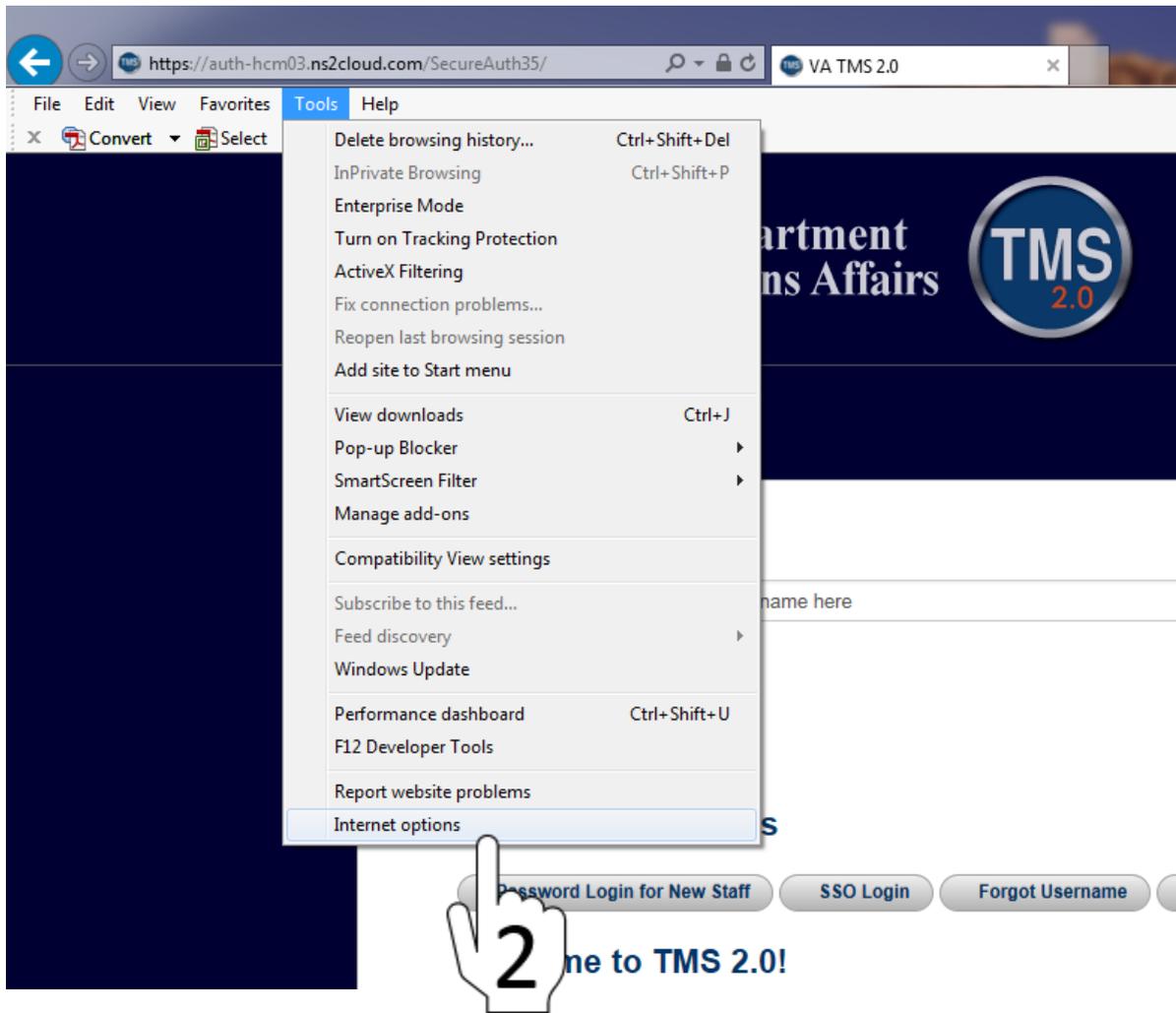
How to Clear Your Browser Cache for TMS 2.0

1. Open Internet Explorer and go up to Tools

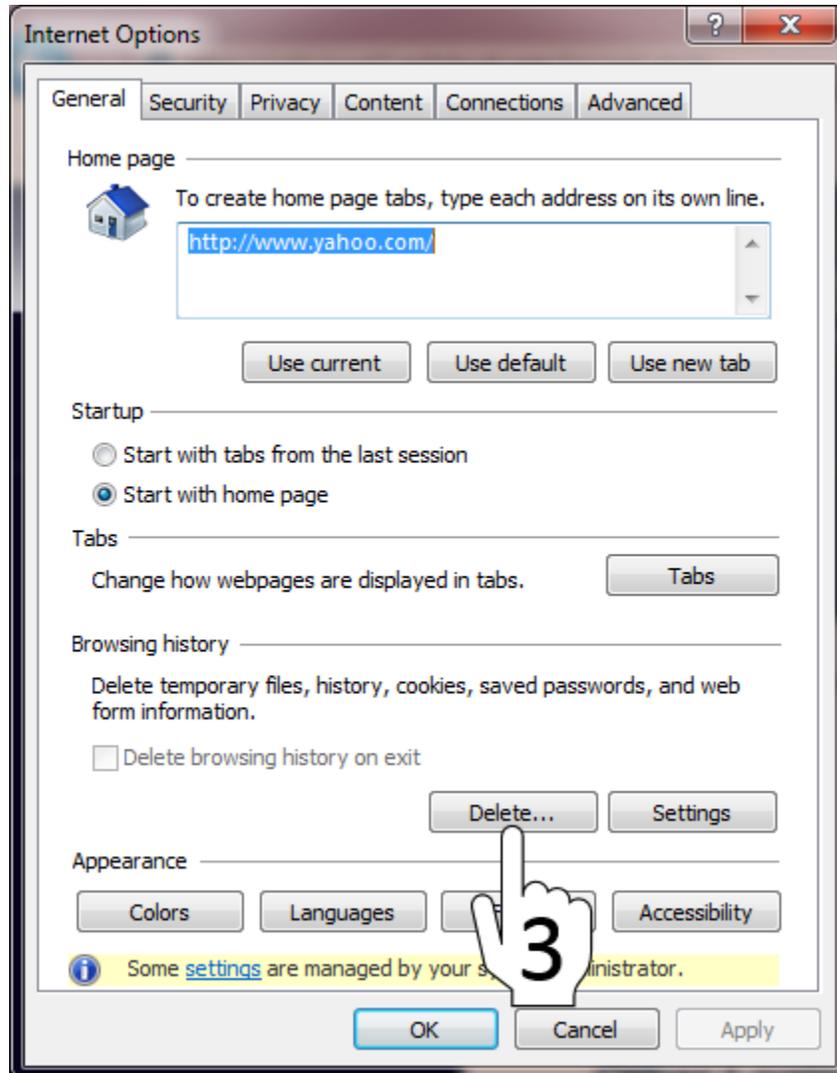


2. Go down to **Internet options**.

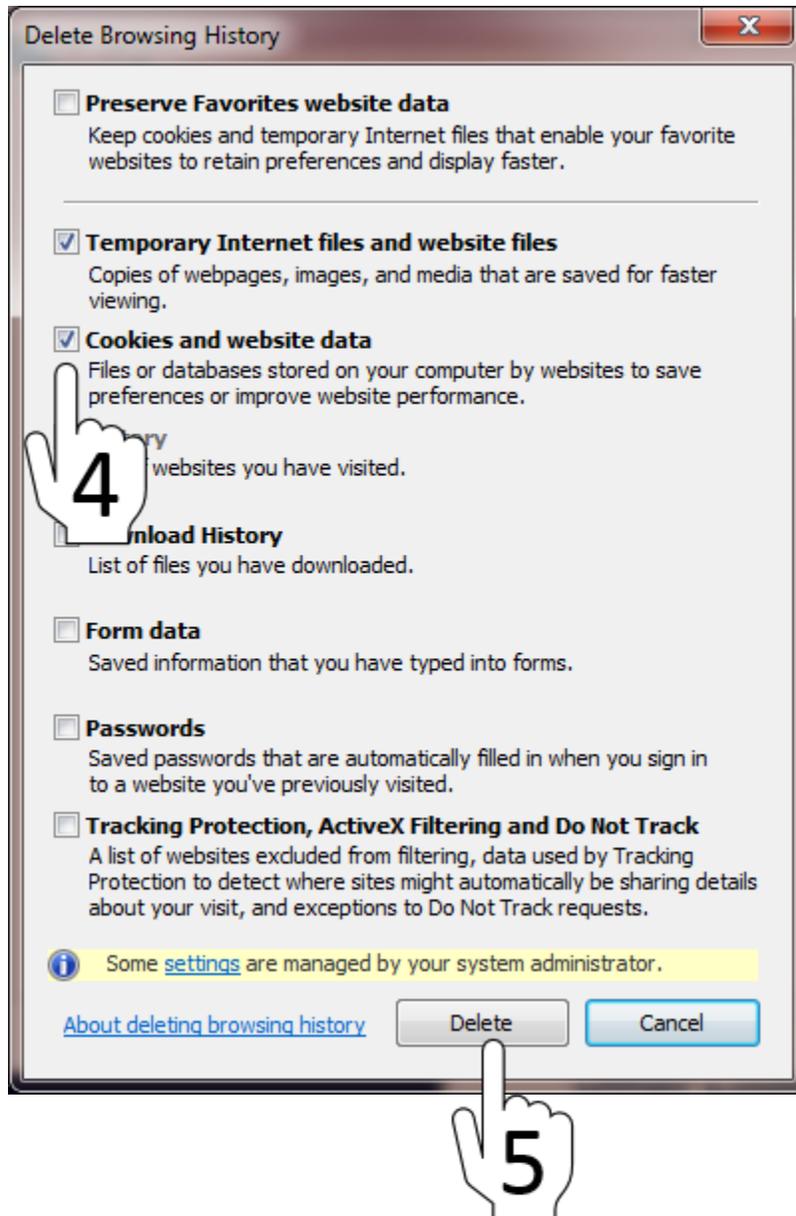
Note: you can also hit **Ctrl + Shift + Delete** to get the Internet options.



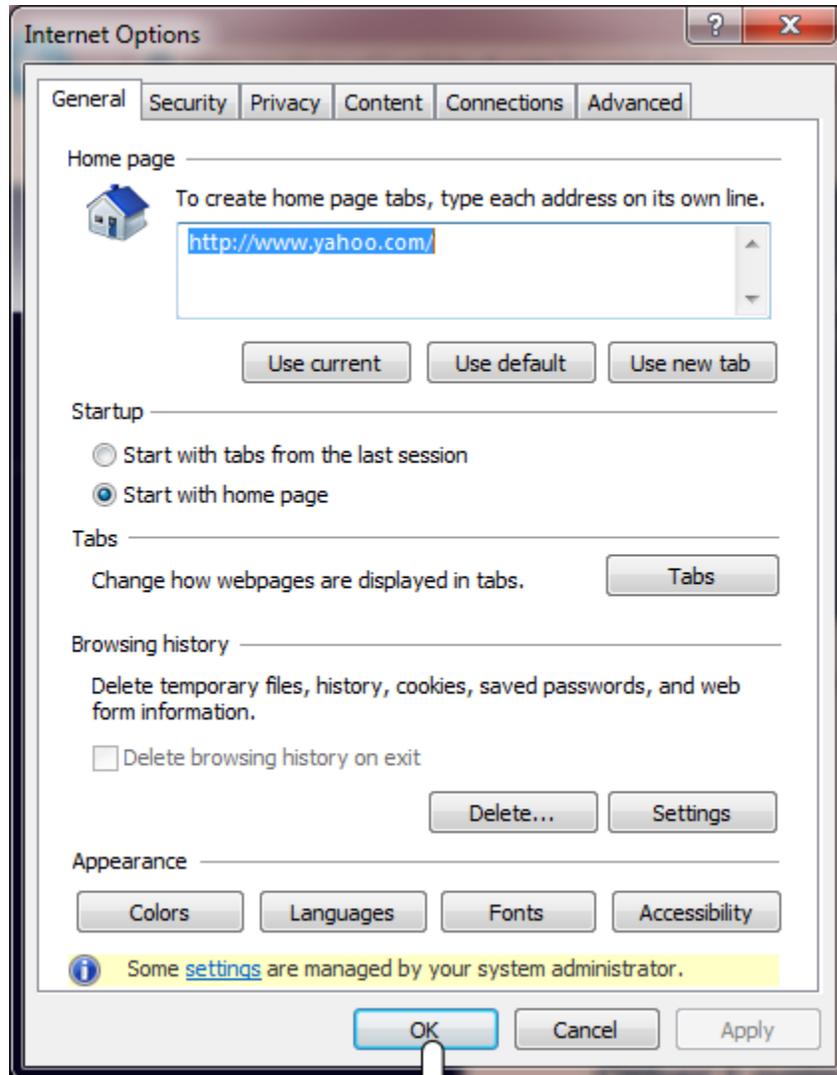
3. Locate the Browsing History section of the Internet options window, and click the **Delete...** button



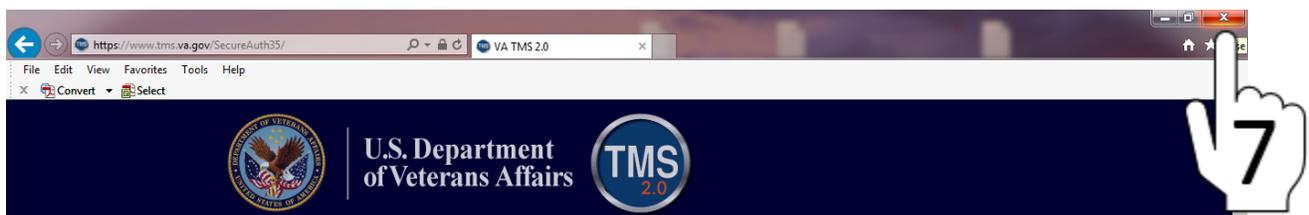
4. Ensure that the **Preserve Favorite website data** box is **Unchecked**
Ensure that the **Temporary Internet files and website files** box is **Checked**
Ensure that the **Cookies and website data** box is **Checked**
5. Click the **Delete** button



- Click the OK button on the Internet Options window



- Close all Internet Explorer windows that may be open.





8. Reopen Internet Explorer and return to: <https://www.tms.va.gov/SecureAuth35/>

