ANIMALS
San Antonio Animal Care Services – Call 3-1-1 or use the 311SA app.

BANKING: Contact your banking institution/mortgage company/car payment as assistance may be in place.

CHILD CARE: Call 2-1-1 and ask for emergency COVID-19 childcare. The capacity depends on the agencies’ budget.

City of San Antonio Emergency Child Services: Application process based on city website info (need to meet criteria) and must be a resident of city of San Antonio. 210-230-6343

Texas Workforce Commission- Essential personnel who make less than 150% State Median Income (see applications attached for a table), can apply for child care with the Local Workforce Board that covers their current residence and the Local Workforce Board will tell them if there are funds available to help pay for child care.
  • Alamo -- Website to apply: https://www.workforcesolutionsalamo.org/childcare-services
  • Golden Crescent -- Website to apply: http://www.gcworkforce.org/

Military and DOD families- https://www.childcareaware.org/fee-assistancerespite/


VA Child Care Subsidy Program Brochure

CHA Jade CUSTODY: Reach out to your attorney for specific questions. However, Bexar County Civil District Court judges are enforcing the Standard Possession order for Spring Break pursuant to the originally published school calendars.

COVID-19 SCREENING AND TESTING: City of San Antonio- The questionnaire is about half way down. https://www.sanantonio.gov/Health/News/Alerts/CoronaVirus

EMPLOYMENT:

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**Flexjobs** - Remote work from home jobs that are full-time and part-time, employee and freelance jobs, on-site jobs including flexible and alternative schedules. [https://www.flexjobs.com/](https://www.flexjobs.com/)


**Samministries** - Check website for job postings [https://www.samm.org/careers/](https://www.samm.org/careers/)

**Workforce Solutions Alamo**: [https://www.workforcesolutionsalamo.org/jobseekers](https://www.workforcesolutionsalamo.org/jobseekers)

To apply for **Unemployment Benefits**, check claim status, and general Unemployment information: Call 1-800-939-6631 or [https://www.twc.texas.gov/jobseekers/unemployment-benefits-services](https://www.twc.texas.gov/jobseekers/unemployment-benefits-services)

* Unemployment Benefits webpage: [https://twc.texas.gov/jobseekers/unemployment-benefits](https://twc.texas.gov/jobseekers/unemployment-benefits)
* Eligibility & Benefit Amounts: [https://twc.texas.gov/jobseekers/eligibility-benefit-amounts](https://twc.texas.gov/jobseekers/eligibility-benefit-amounts)
* How to Request Payment: [https://twc.texas.gov/jobseekers/request-benefit-payments](https://twc.texas.gov/jobseekers/request-benefit-payments)
* Learning the Result of Your Application for Benefits: [https://twc.texas.gov/jobseekers/learning-result-your-application-benefits](https://twc.texas.gov/jobseekers/learning-result-your-application-benefits)

**FINANCIAL ASSISTANCE:**

**Department of Veterans Affairs (VA)** - New VA debt will temporarily stop debt payment collections. You don’t have to act. Existing VA debt can request a temporary collection suspension or an extended repayment plan. Call 1-800-827-0648. **See attachement brochure for more information**

**C.O.I.N Project** - Mortgage/Rental, Auto Payment/Insurance/Mechanical Repairs, Utility payments, Child Care payment and/or quality of life. Financial assistance offered: Not to exceed $1800.00. POC: Keri Anne Wilcox, 817-569-9008 ext. 24, kwilcox@clcinc.org. (SEE ATTACHMENT)

**Economic Impact Payments (COVID-19 Stimulus Check)** - If you are filing 2019 taxes the deadline has been extended to July 15, 2020

Non-Filers: If you don’t file taxes, use the "Non-Filers: Enter Your Payment Info Here" application to provide simple information so you can get your payment. You should use this application if:

- You did not file a 2018 or 2019 federal income tax return because your gross income was under $12,200 ($24,400 for married couples). This includes people who had no income. Or
- You weren’t required to file a 2018 or 2019 federal income tax return for other reasons

Special note: People in these groups who have qualifying children under age 17 can use this application to claim the $500 payment per child.

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Filers: Get Your Payment: Use the "Get My Payment" application (coming mid-April) to:

- Check your payment status
- Confirm your payment type: direct deposit or check
- Enter your bank account information for direct deposit if we don't have your direct deposit information and we haven't sent your payment yet


**FOOD:**

**Food Pantry Search Engine** - a directory of food banks, soup kitchens and non-profit organizations committed to fighting hunger. Visit their website to find local food help. [https://www.foodpantries.org/](https://www.foodpantries.org/)

**Soldiers' Angels** – Hunger Relief, Patient Visits/Virtual Patient Visits, Stand Downs, Luncheons/Dinners, Coffee & Donuts, Move In Assistance, Box Lunches, Hygiene Kits, Blankets, socks and other items to veterans, COVID Support - Face Masks, Hand Sanitizer, toilet paper and other needed items [https://soldiersangels.formstack.com/forms/sanantoniofooddelivery](https://soldiersangels.formstack.com/forms/sanantoniofooddelivery)

**Food Insecurity** - Our crosscutting Food Insecurity Steering Committee has created a single location for Food Insecurity webpages and resources at the national level, and located it on the NFS webpage here: [https://www.nutrition.va.gov/Food_Insecurity.asp](https://www.nutrition.va.gov/Food_Insecurity.asp)

**Jacqueline Smith Foundation** - For Veterans or Veteran and family in need of food, please email the referral form to outreach@thejsmithfoundation.org. If you feel the individuals are in need of assistance, we will assist them. It will be on a first come first serve basis as supplies are available.

**Hill Country Daily Bread (Boerne)** - Free groceries, register online or call 830.755.5200. [https://hillcountrydailybread.com/](https://hillcountrydailybread.com/)

**San Antonio Food Bank** - Mobile distributions, call daily for updated location 210-431-8326 and register online [https://safoodbank.org/cvresponse/getfood/](https://safoodbank.org/cvresponse/getfood/)

**Department of Human Services Senior Center Seniors** - needing a meal or food bank commodities can contact the nearest center:

- West End Park Senior Center - 210.207.1720
- District 2 Senior Center - 210.207.5390
- South Side Lions Senior Center - 210.207.1760
- Willie Cortez Senior Center - 210.207.5295
- District 5 Senior Center - 210.207.5270
- Normoyle Senior Center - 210.207.5650
- Alicia Treviño Lopez Senior Center - 210.558.0178
- Doris Griffin Senior Center - 210.780.7444
- Bob Ross Senior Center - 210.207.5300
- Northeast Senior Center - 210.207.4590

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PRESA Transportation Coalition – Grocery curbside pick-up rides to any elderly or disabled person, between the hours of 8 a.m. and 3 p.m., Monday – Friday. Once you have scheduled your grocery pick-up time, you may then contact PRESA Transportation Coalition at 210-532-5554 to schedule your pick-up ride.

Meals on Wheels: Currently have a waitlist (updated 4/16/20). Referral telephone number- (210)599-7405 https://www.mowsatx.org/coronavirus.

Meals on Wheels (Victoria City): No meals in the dining hall but meals are available for curbside pick-up and home delivery of meals are Mondays. 603 E Murray St., Victoria TX, 77901. 361-576-2189

Meals on Wheels Community Action (Victoria County, Dewitt, Yorktown, Goliad, Cuero, Bloomington) Food delivery services for homebound seniors and disabled 4007 Halsey St., Victoria TX 77901, 361-578-2989

Meals for Vets: No changes or updates on ability to assist Veterans, but protocol on college campuses may change due to closures. Resource is available for Veterans under the age of 60, who served honorable, and are struggling financially. This resource is available throughout Texas. https://www.mealsforvets.org/

Wish For Our Heroes- Free groceries and/or hot meals for high risk Veterans over the age of 60 year old. Contact 317-509-2060 or visit https://www.wishforourheroes.org/ for more information

Christ’s Kitchen (Victoria): serving to-go plates from 11 a.m. to 1 p.m. outside. The building will be closed to the public until further notice. They will be serving one healthy plate per person with no second servings.

San Antonio Food2Go - Discover restaurants around San Antonio that offer to-go food, delivery, curbside and takeout. https://safood2go.com/

GENERAL ASSISTANCE:

San Antonio Community Resource Guide- https://sacrd.org/ Many options of resources

TexVet: http://www.texvet.org/ Veterans information and referrals

American GI Forum: (operates in San Antonio) 210-354-4892; provide limited hotel stays, employment assistance, rental assistance and case management to eligible Veterans

Endeavors (San Antonio) 210-469-9664 or SSVF-SA@endeavors.org, provide limited hotel stays, employment assistance, rental assistance and case management to eligible Veterans

Catholic Charities- https://ccaosa.org/

SAM Ministries- https://www.samm.org/get-help/

TX SERVES San Antonio: 1-888-724-8387. TXServes.org

Good Samaritan Veterans Outreach & Transition Center- 202 Connelly St., San Antonio, TX 78203 (M-F 8:00 – 5:00) Phone: 210-486-2185, email: spc-gsvotc@alamo.edu, http://www.alamo.edu/spc/gsvotc/

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HOMELESS SPECIFIC

Homeless Connections Hotline is 210-207-1799 hours of operation will be Monday-Friday 8:30 AM-4:30 PM.

Showers - Christian Assistance Ministries, 110 McCullough Ave, San Antonio, TX 78215. Monday, Wednesday and Saturday- 9:30 a.m.-11:30 a.m.

Food and meals-
Catholic Worker’s House (All ages)
626 Nolan St, San Antonio, TX 78202
Monday- Friday- 8:00 a.m. -10:00 a.m.; lunch at 11:30 a.m.

Christian Assistance Ministries *
110 McCullough Ave, San Antonio, TX 78215
Monday- Saturday- 9:00 a.m.-11:00 a.m.

Church Under the Bridge (CUB)
724 Chestnut St, San Antonio, TX 78202
Monday, Tuesday, Thursday, Friday, Saturday, and Sunday - 6:00 p.m.-7:00 p.m.

Corazon Ministries
Providing Meals at the following Park Locations: Madison, Milam, Maverick, Columbus, Travis, Main Plaza, and Bridges along Alamo and 281
Tuesday, Thursday, Friday 12:00 p.m.-1:00 p.m. and Wednesday 5:00 p.m.-6:00 p.m.
Sunday @ Travis Park Church- 9:00 a.m.-10:00 a.m.

Salvation Army
521 W. Elmira Street, San Antonio, TX
Monday-Friday (sack lunches)- 11:00 a.m.-1:00 p.m. and hot meals 4:00 p.m.-5:00 p.m.

St. Mark’s Traveling Loaves and Fishes
Corner of St. Mary’s and Quincy Ave. Monday- Friday 5:30 p.m. - 6:30 p.m.
724 Chestnut St, San Antonio, TX 78202- Sunday-

Catholic Charities
1801 W Cesar Chavez Blvd: sack lunches Monday- Friday from 8:30am- 5:00pm
2127 S Zarzamora- sack lunches available Monday-Friday from 8:30am-5:00pm

Church of Hope
Corner of Cesar Chavez and Commerce
City of San Antonio (COSA)-Dept. of Human Services- Resource Hub*
Jesse James Leija gym 319 W. Travis Street- Monday, Wednesday & Friday-11:00am-1:00pm (beginning April 8th)

Harvest Church San Antonio*
9323 Perrin Beitel Road, San Antonio, Texas
Tuesday, Thursday and Saturday- 11:00am-1:00pm

SA Hope Center
321 N General McMullen Dr
Drive thru food Monday – Friday 9am-1pm (can’t tell if vehicle is required based on website)

Any Baby Can
217 Howard St.
Monday & Fridays 11:00am-1:00pm Grab and go meals for people with children (must be present).

Isolation Care Facilities (ICF) for individuals who have tested positive for Covid-19 or who are symptomatic awaiting test results, and who live in congregate housing, shelters, transitional housing, or other group home type facilities. 1) “Take a Self-Screening” https://www.sanantonio.gov/Health/News/Alerts/CoronaVirus 2) Follow the instructions in the pop-up menu to schedule a test or call (210)-233-5970 between the hours of 8:00 AM and 5:00 PM to complete the registration process for a COVID-19 test. 3) Once you have received confirmation of a testing date and time, you will need to contact the ICF Supervisor at (210)778-9067 Monday - Friday 7:00am – 5:00pm. Or P. Marc Wonder 907-982-6813.

HOUSING/LODGING (SECTION 8 AND PUBLIC HOUSING): Please review the guidance below for the housing authorities located in Bexar County. If you are enrolled in the HUD-VASH program, please reach out to your case manager.

San Antonio Housing Authority: https://saha.org/coronavirus/
Offices are closed to face to face appointments. Please call or e-mail the housing authority for urgent concerns: 210-477-6999.

Public Housing:
Effective Monday, March 16, and until further notice, SAHA’s Executive Leadership Team will implement the following precautions to protect its residents:
- Suspension of Notices to Vacate and lease violations
- Suspension of evictions for non-criminal activity
- Suspension of transfers, move-ins, move-outs
- Suspension of routine work orders
- Suspension of housekeeping inspections
- Suspension of food distributions
- Suspension of late fees

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Sec. 8 Effective Monday, March 16, and until further notice, SAHA’s Executive Leadership Team will implement the following precautions to protect its clients:

- Recertification deadlines will be extended
- Closure of Section 8 lobby; clients should email or call
- Suspension of Inspections
- Suspension of Terminations
- Suspension of Voucher issuance for current and new clients
- Suspension of Moves and Portabilities
- Landlord payments will continue to processed but delays may occur

Clients are encouraged to call SAHA’s Client Hotline at 210.477.6999 for the latest information, visit SAHA’s website at saha.org/coronavirus, or follow SAHA’s Facebook and Twitter accounts.

Housing Authority of Bexar County: For both Section 8 and Public Housing:

Effective Monday, March 16, and until further notice, HABC will implement the following precautions to protect its residents:

- Recertification deadlines will be extended
- Closure of Section 8 lobby; clients should email or call
- Suspension of inspections
- Suspension of terminations
- Suspension of voucher issuance for current and new clients
- Suspension of moves and portabilities
- Landlord payments will continue to processed but delays may occur

Residents are encouraged to call HABC Hotline at 210-231-2043 or for the latest information, visit HABC’s website at www.habctx.org/about-us/coronavirus.

Eviction Court: Bexar County - Bexar County suspended evictions on March 23rd for 30 days. Get more information about Judge Nelson Wolff’s Executive Order NW-03

Drury Hotels- For a limited time, room rates start at $59 + tax – Use Corporate Code “HEALTH” see attached brochure for additional information.
Isolation Care Facilities (ICF) for individuals who have tested positive for Covid-19 or who are symptomatic awaiting test results, and who live in congregate housing, shelters, transitional housing, or other group home type facilities. 1) “Take a Self-Screening” https://www.sanantonio.gov/Health/News/Alerts/CoronaVirus 2) Follow the instructions in the pop-up menu to schedule a test or call (210)-233-5970 between the hours of 8:00 AM and 5:00 PM to complete the registration process for a COVID-19 test. 3) Once you have received confirmation of a testing date and time, you will need to contact the ICF Supervisor at (210)778-9067 Monday - Friday 7:00am – 5:00pm. Or P. Marc Wonder 907-982-6813.

INTERNET:

Bexar County:
VIA has buses located around certain San Antonio and Northside ISD neighborhoods to provide mobile Wi-Fi to students.
Harlandale ISD has set up similar Wi-Fi zones for its students. A full map of Harlandale’s Wi-Fi zones can be found here.
North East ISD announced that elementary campuses will now be equipped with free Wi-Fi access points for students. All district-owned devices will automatically connect when in range, and personal devices can also be connected if students log in as guests.
The AT&T Center and Bibliotech are offering ways students and their families can access the internet for free. The internet will be available from 8 a.m.-7:30 p.m. daily in Lot 3 of the AT&T Center, according to a news release. People can connect to the internet by selecting the “spursgive” Wi-Fi network.
San Antonio Public Library has made free Wi-Fi available outside of 28 of its 30 locations daily from 7:30 a.m.-10:30 p.m. in an effort to serve those who do not have reliable broadband access at home. Molly Pruitt Branch Library and Briscoe Portal at the Briscoe Western Art Museum are not included in this initiative.
Two San Antonio Girl Scouts troops are offering free wireless internet from 8 a.m. to 8 p.m. each day: Sally Cheever Girl Scout Leadership Center: 811 N Coker Loop; and West Side Girl Scout Leadership Center: 5622 W César E. Chávez Blvd.

Blanco County:
GVTC is providing free internet access at the GVTC central office of Blanco across the street from Blanco Elementary School.

Comal County:
Comal ISD dispatched seven buses with Wi-Fi signals that are parked at designated locations within the district. The district has also distributed 124 personal Wi-Fi devices for students and 1,900 laptops to families who otherwise would not have technology in their homes.
GVTC is providing free internet access at the Community Resource and Recreation Center of Canyon Lake, Habitat for Safe Seniors, The Hope Center and Provisions Outreach.

Gonzales County:
GVTC is providing free internet access at Gonzales Christian Assistance Ministries.

Kendall County:
GVTC is providing free internet access at Hill Country Family Services, Champion High School, Fabra Elementary School, Boerne High School, Boerne Middle School North and Kendall Elementary school.

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**Spectrum Free Wi-Fi**  Spectrum offers free access to broadband and Wi-Fi for 60 Days for students K-12 and College Households.

**EveryoneOn**-  Updates to low-cost internet services offers in Response to COVID-19  
https://www.everyoneon.org/find-offers

**AT&T CENTER**-  Free Wi-Fi, effective April 20th, provided daily from 8am-7:30pm at the AT&T Center. To connect, park in lot 3 and select the “spursgive” WiFi network. To practice social distancing, please stay in your vehicle

**KERR COUNTY INFORMATION:**

City’s Joint Operations line: 830-258-1111

Kerr County Hotline for Food Relief: Hotline open Monday through Friday, 9AM-3PM, (830)258-1234

Kerrville City Joint Emergency Operation Hotline: General questions 830-896-4200  
http://www.co.kerr.tx.us/covid-19/index.html

Endeavors (Kerrville) 830-323-0023 or SSVF-SA@endeavors.org, provide limited hotel stays, employment assistance, rental assistance and case management to eligible Veterans

**MENTAL HEALTH:**

VA Mental Health -  

VA Employee Assistance Program (EAP)- is a free, confidential, voluntary, short-term counseling and referral service for employees who may be experiencing personal or work related problems. EAP can be a resource for support and help for employees solving personal difficulties and work place dilemmas. Wayne F. Martin, Ph.D., EAP Coordinator, Phone: 210-617-5121

Veterans Crisis Line- 1-800-273-8255, press option 1

Texas Health and Human Services-  Texans experiencing anxiety, stress or emotional challenges due to the COVID-19 pandemic now have a new statewide support line available 24/7- (833)986-1919 or text “share” to 741741

Crisis Text Line-  Confidential, 24/7 support for anxiety, text “HOME” to 741741

Substance Abuse and Mental Health Services Administration’s (SAMHSA’s) Disaster Distress Hotline:  
1-800-985-5990 or text TalkWithUs to 66746
Free, confidential 24/7 support for people in distress, prevention and crisis resources for oneself and others

**Suicide Prevention Lifeline**: 1-800-273-TALK

**The Center for Health Care Services** – (210) 223-7233 | 24-hour crisis and substance use helpline.

**The Rape Crisis Center** – (210) 349-7273 | Free and confidential support 24/7 to anyone impacted by sexual violence.

**Endeavors, Steven A. Cohen Military Family Clinics** Telehealth offers face-to-face video therapy that addresses everything from depression, and anxiety, to post-traumatic stress, sleep problems, adolescent behavioral issues, relationship and family stress, and more. Telehealth is confidential and highly effective. For more information about Telehealth services, call 833-286-8387 or check out our website [https://www.endeavors.org/programs/onlinetherapy/](https://www.endeavors.org/programs/onlinetherapy/)

**AlzConnected** - Alzheimer's Association online support groups. Please locate local program in the Community Resource Finder or contact our 24/7 Helpline (800.272.3900) for details. [https://www.alzconnected.org/](https://www.alzconnected.org/)

**Rise Recovery** – (210) 227-2634 | Peer to peer virtual/telephonic support to individuals experiencing substance abuse in home.

**1in5 Minds** - Children's mental illness, website dedicated to Covid-19 information. Information for parents, teachers, and families. There are also print-out tips and activities [https://www.1in5minds.org/who-we-are/about-us](https://www.1in5minds.org/who-we-are/about-us)

**Clarity Child Guidance Center** - Not-for-profit mental health treatment center specializing in children ages 3-17 in San Antonio and South Texas. Our inpatient and outpatient programs incorporate a range of services including crisis stabilization, psychiatric evaluations, and ongoing therapy. Phone: (210) 616-0300 Toll Free: (877) 676-KIDS. [https://www.claritycgc.org/](https://www.claritycgc.org/)

**OTHER:**

**St. Mary’s University** – ID Recovery. (210) 901-9982. POC: Gregory Zlotnick


**RENTAL/MORTGAGE ASSISTANCE**

**Neighborhood Housing and Services Development - Rental Assistance Portal** [https://dhs.mendixcloud.com/p/Kinetech/GovTech/HousingAssistance](https://dhs.mendixcloud.com/p/Kinetech/GovTech/HousingAssistance)

**The City of San Antonio’s Neighborhood and Housing Services Dept.** is now accepting emergency rental, mortgage, and utility assistance referrals for individuals or families that require financial assistance during this COVID-19 pandemic. Families can apply for rental, mortgage, and utility assistance online. The Fair Housing phone line, (210) 207-5910, is open from 8 a.m. – 8 p.m. [https://www.sanantonio.gov/NHSD/Programs/FairHousing](https://www.sanantonio.gov/NHSD/Programs/FairHousing)

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1st and easiest way to apply: Visit https://www.sanantonio.gov/NHSD/Programs/FairHousing then click the “Request Assistance” button on that page.

2nd way to apply for rental, mortgage/utilities: 1) Visit https://www.sanantonio.gov/NHSD , 2) Once there, select the banner shown below for the assessment:

3) Complete the assessment and press submit.

SAMMinistries: Veterans Housing Stability Program (VHSP) assisting veterans and their families with rental and utilities assistance. Email veteran@samm.org with any requests and will follow up with the veteran to ensure that they might program requirements. If you have any questions feel free to reach directly at 210-286-7461. https://www.samm.org/learn/how-we-help/veterans-housing-stability-program-2/

The Salvation Army assists individuals and families who are struggling to pay their rent. We are often able to assist those facing eviction. 210-352-2046 or 910 N. Flores, San Antonio, TX 78212

Fair Housing and Emergency Assistance - Effective March 18, 2020, the City’s Fair Housing Division is accepting emergency rent and mortgage assistance referrals.
https://www.sanantonio.gov/NHSD/Programs/FairHousing

Bexar County Temporary Rental Assistance Measure (TRAM)- http://www.habctx.org/TRAM

United Way/211: https://ccaosa.org/

SCHOOL CLOSURES: Contact your school to determine status of closures. Below is information as of 3/17/2020 about school districts in the STVHCS service area. Many sites are updating regularly with regards to COVID impact including food resources as well as educational resources while students are out of school:

Bandera Independent School District: https://www.banderaisd.net/
Basis 6-12: https://www.basised.com/san-antonio-shavano/
Beeville Independent School District: https://www.beevilleisd.net/
Boerne Independent School District: https://www.boerneisd.net/
Comal Independent School District: https://www.comalisd.org/
East Central Independent School District: https://www.ecisd.net/
Edgewood Independent School District: http://www.eisd.net/
Fort Sam Houston Independent School District: https://www.fshisd.net/
Harlandale Independent School District: http://www.harlandale.net/

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**IDEA Public Schools:** [https://ideapublicschools.org/regions/san-antonio/](https://ideapublicschools.org/regions/san-antonio/)

**Judson Independent School District:** [https://www.judsonisd.org/](https://www.judsonisd.org/)

**Kerrville Independent School District:** [https://www.kerrvilleisd.net/](https://www.kerrvilleisd.net/)

**KIPP Texas-San Antonio:** [https://kipptexas.org/our-schools/san-antonio/](https://kipptexas.org/our-schools/san-antonio/)

**Lackland Independent School District:** [https://www.lacklandisd.net/](https://www.lacklandisd.net/)

**La Vernia Independent School District:** [https://www.lvisd.org/](https://www.lvisd.org/)

**Medina Valley Independent School District:** [https://www.mvisd.com/](https://www.mvisd.com/)


**North East Independent School District:** [https://www.neisd.net/](https://www.neisd.net/)

**Northside Independent School District:** [https://www.nisd.net/](https://www.nisd.net/)

**Pleasanton Independent School District:** [https://www.pisd.us/](https://www.pisd.us/)

**Randolph Field Independent School District:** [https://www.rfisd.net/](https://www.rfisd.net/)

**San Antonio Independent School District:** [https://www.saisd.net/](https://www.saisd.net/)

**Schertz-Cibolo-Universal City Independent School District:** [https://www.scuc.txed.net/](https://www.scuc.txed.net/)

**Somerset Independent School District:** [https://sisdk12.edlioschool.com/](https://sisdk12.edlioschool.com/)

**South San Antonio Independent School District:** [https://www.southsanisd.net/](https://www.southsanisd.net/)

**Southside Independent School District:** [https://southsideisd.org/](https://southsideisd.org/)

**Southwest Independent School District:** [http://www.swisd.net/](http://www.swisd.net/)

**Victoria Independent School District:** [https://www.visd.net/](https://www.visd.net/)

**SENIORS**

Alamo Service Connection / Senior Services - 210.477.3275

**TALKING WITH YOUR CHILDREN ABOUT COVID:** Provides information about how to help your family cope during the outbreak


[https://www.cdc.gov/cpr/readywrigley/documents/RW_Coping_After_a_Disaster_508.pdf](https://www.cdc.gov/cpr/readywrigley/documents/RW_Coping_After_a_Disaster_508.pdf)

**TAXES:**

The Volunteer Income Tax Assistance (VITA) program (IRS)- Offers free tax help to people who generally make $56,000 or less, persons with disabilities and limited English speaking taxpayers who need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals. [https://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers](https://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers) . Guadalupe Community Center Monday-Friday 8:30am-5:00pm. FREE tax preparation returns your hard-earned money to supplement your income and expenses while we quarantine!

VITA clients can drop off tax documents through the VITA drive-thru. Tax returns are typically prepared and returned within 72 hours. For more information, contact the VITA office at 210-222-2975.

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Tax Counseling for the Elderly (TCE) (IRS)- program offers free tax help for all taxpayers, particularly those who are 60 years of age and older, specializing in questions about pensions and retirement-related issues unique to seniors. [https://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers](https://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers)

UTILITIES:

**Neighborhood Housing and Services Development**- Utility Assistance Portal [https://dhs.mendixcloud.com/](https://dhs.mendixcloud.com/)

**Request for Utility Assistance** - This program assists with utility assistance for CPS Energy and assists with an Affordability Discount Program Application. Seniors, families with young children, individuals with disabilities, and individuals using critical medical care equipment are eligible to apply.

[https://dhs.mendixcloud.com/](https://dhs.mendixcloud.com/)

**CPS** - CPS Energy announced on March 11, 2020, they will suspend energy disconnects for their customers in support of a request by Mayor Ron Nirenberg and the San Antonio City Council. CPS Energy will continue to follow the guidance of the Mayor and City Council as they’re leading our city through this pandemic.

**SAWS** - San Antonio Water System is temporarily halting disconnections due to non-payment. Service interruptions will resume at a later date, as SAWS continues to work with Mayor Ron Nirenberg and the City Council.

**AT&T** - Waiving all home internet data overage fees for current customers. Offering two months of free service to new customers who order access by April 30, 2020. $5/mo or $10/mo thereafter, depending speed. Expanding eligibility based on income to households participating in National School Lunch Program/Head Start.


**VICTORIA INFORMATION:**


**Community Action (Victoria County)**: Utility assistance and rental assistance. [https://hhs.texas.gov/oca/community-action-committee-victoria](https://hhs.texas.gov/oca/community-action-committee-victoria)