

VA



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News Release

South Texas Veterans Health Care System
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FOR IMMEDIATE RELEASE

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Health care delivery begins under new VA contract

SAN ANTONIO — Today marks the beginning of community health care delivery to our local Veterans under the U.S. Department of Veterans Affairs (VA) contract awarded to TriWest Healthcare Alliance.

“The new Community Care Network (CCN) contract awards reflect our ongoing commitment to increasing Veterans access to care,” said VA Secretary Robert L. Wilkie, “and were designed based on feedback from Veterans and other stakeholders.”

TriWest Health Care Alliance has been managing VA’s community care network in the San Antonio area, and transitioned to the new Community Care Network today.

“We are hopeful it will greatly improve access to care for Veterans in our area when VA care is inaccessible, and improve the timeliness of payments to our local community providers,” said Christopher R. Sandles, Medical Center Director/CEO, South Texas Veterans Health Care System (STVHCS).

VA’s new community care network is made up of six regions. Region 4 includes Arizona, California, Colorado, Hawaii, Idaho, Montana, New Mexico, Nevada, Oregon, Texas, Utah and Wyoming. VA is deploying this new network in phases to ensure continuity-of-care coordination. Veterans will continue to receive care from their current community providers during the transition.

The new network serves as the direct link between VA and local health care providers, providing an industry-standard contract vehicle for VA to purchase care. TriWest will manage the network and process claims for payment to local providers on behalf of VA.

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