

# South Texas VA Key Numbers

## For Community Care



### **VA Payment Center**

For questions regarding bills from a Non-VA care referral, emergency room visit, or inpatient admission?  
**Veterans call 1-866-272-1034**  
**Providers call 903-583-6363**



Do you have **GENERAL** questions about Choice or PC3 (eligibility, scheduling, or billing)?

**Choice Program: 1-866-606-8198**  
**PC3 Contract: 1-855-722-2838**



### **Mid-South Consolidated Patient Account Center (CPAC)**

For questions about your VA copays or bills to your other health insurance:

**Call 1-866-393-9132 or 210-616-8502**



### **Have questions about Care in the Community?**

For coordination of your VA community care referral, please call:

**STVHCS Community Care Office**  
**210-617-5300 x 13850**



For questions about prescriptions from a Non-VA/Choice provider, please call:

**1-800-983-0933**

Prescriptions from a Non-VA/Choice provider should be faxed to the VA at: **830-792-2499**



SOUTH TEXAS VETERANS  
HEALTH CARE SYSTEM  
SERVING ONE VETERAN AT A TIME

