



**How to request e-benefits DS logon
information (premium access) – for
registered AND authenticated
My HealthVet patients**

Go to www.ebenefits.va.gov



Log in

Register

Search for...

Search

A Service of the Department of Veterans Affairs and the Department of Defense



★ My eBenefits Benefit Links Tools Apply About Help

A-

A+

PRINT & SHARE

About eBenefits

Benefits is your one-stop shop for online benefits-related tools and information. This portal is designed for Wounded Warriors, Veterans, Service members, their families, and their caregivers. We invite you to explore eBenefits and become a registered user.



Learn more about eBenefits »

Self-Service

VA/DoD Partnership

Personnel File

Claim Status

Guide to eBenefits Features

What's New?

Coming Soon



Letter Generator
Create VA letters right from eBenefits!



Update Contact Information for Compensation & Pension and Post



VA Form 10-10EZ
Complete the Application for Health



eBenefits Goes Mobile
Use your mobile phone to monitor

Click Register – blue button



eBenefits
My Gateway to Benefit Information

Log in Register Search for... Search

A Service of the Department of Veterans Affairs and the Department of Defense

Home My eBenefits Benefit Links Tools Apply About Help

» Home » Help » Registration » RegistrationHelp

Registration

This page provides an overview of eBenefits registration. It explains the types of available accounts and how you can get an account.

Types of Account

eBenefits offers two types of account: *Basic* and *Premium*.

Basic

A *Basic* account enables you to view general eBenefits information and customize it to suit your needs. With this type of account you can apply for some VA benefits, but you cannot view your personal information from VA and DoD systems.

To get a Basic account, you must meet the following requirements:

- ★ You must be registered in the Defense Enrollment Eligibility Reporting System (DEERS). Enrollment in DEERS is automatic for all service members and veterans who have served since 1982. Those who served prior to 1982 are being added from VA/DoD records.

Pages in this section:

- Help
 - Customer Support
 - FAQs
 - About Recipients
 - Registration
 - Basic Account
 - Premium Account
 - Using eBenefits

Already have a DS Logon activation code?
If you already have an activation code, you can use it to activate your eBenefits account. After activating your account, return to eBenefits and log in.

Activate Your Account

Scroll down until you see My HealtheVet

Click [Request a DS Logon account using the MHV Account Request Portal](#)

then visit a VA Regional Office and verify your identity to upgrade to a Premium account.

★ [Register online for a Basic Account](#)

★ [Find a VA Regional Office](#)

Veterans Who Have a My HealtheVet Account

If you have been In-Person Authenticated for a My HealtheVet account, you can use the Account Request Portal (ARP) to request and instantly get a Premium account.

★ [Request a DS Logon account using the MHV Account Request Portal](#)

Retirees with a myPay account

If you have a DoD-issued CAC or DFAS myPay Login ID and password, you can get a Premium account by requesting a DS Logon through DS Access. You can also request a DS Logon at a VA Regional Office or DoD RAPIDS facility when obtaining your identification card.

★ [Request a DS Login via DS Access](#)

★ [Find a VA Regional Office](#)

★ [Find a DoD RAPIDS facility](#)

Family Members

If you are a family member of a Service Member, you must have your DoD Sponsor request a DS Logon on your behalf. If you are a dependent and are 18 or older, are getting an ID card or having it replaced, and have the proper documentation, you can request a DS Logon without having your Sponsor present. With a DS Logon, you'll have Premium-level access to eBenefits services and features.

Step 1: Login to
<http://www.myhealth.va.gov/mhv-dslogon-portal-web/dslogonauth.portal>
using your My HealtheVet username and password

File Edit View Favorites Tools Help

MHV DS Logon Account Request portal

Home RSS Print Page Tools

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS

VA Home

My HealtheVet

VA Facility Locator | About MHV | Help | FAQs | Contact MHV | Search: **GO**

DS Logon Portal

Welcome to the My HealtheVet and DS Logon Account Request Portal

To create a new or manage an existing DS Logon account, log in with your My HealtheVet User ID and Password.

Member Login

User ID:

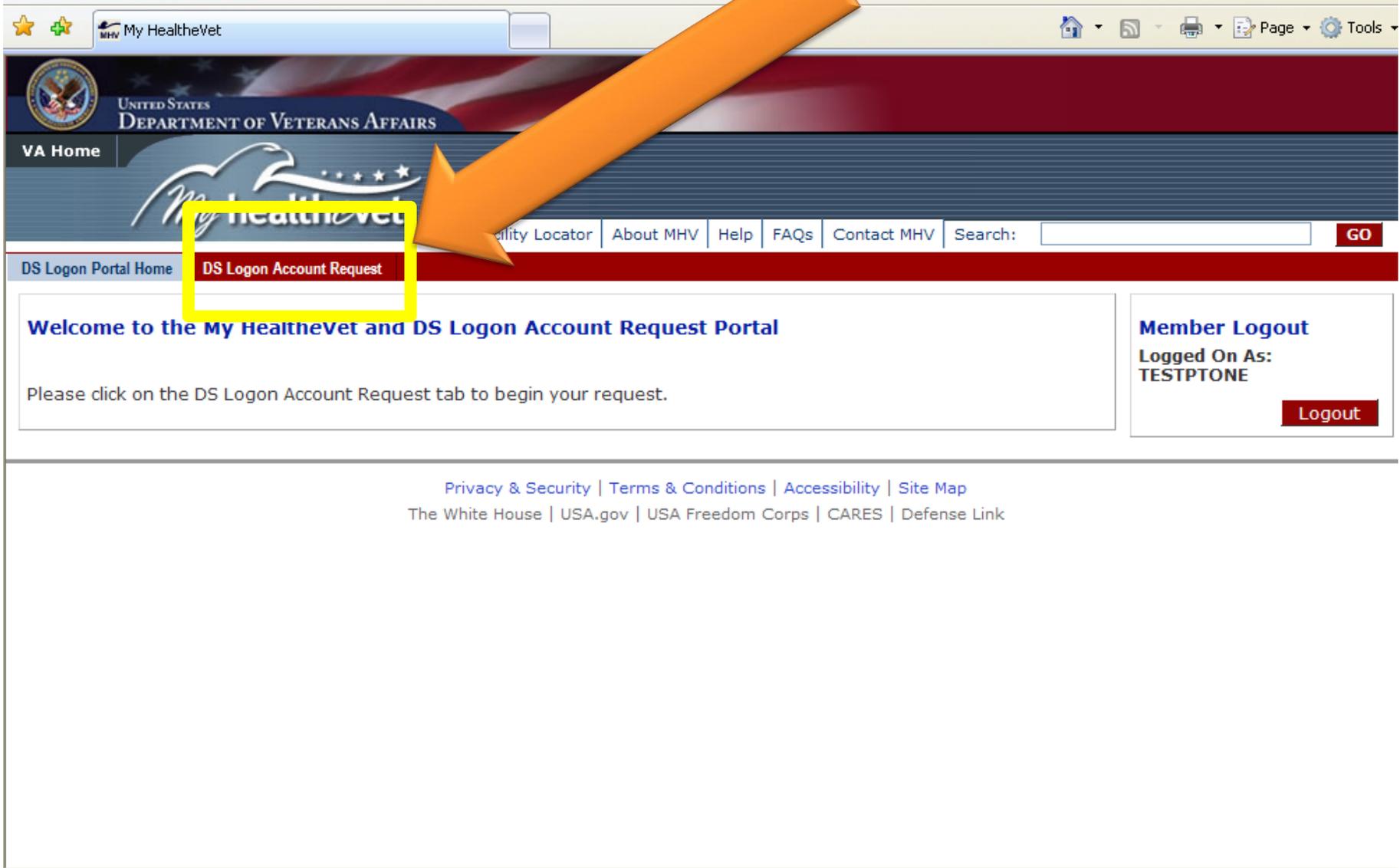
Password:

Login

[Forgot User ID?](#)
[Forgot Password?](#)
First time My HealtheVet user? **Register today!**

REGISTER

Step 2: Click DS Logon Account Request



The screenshot shows the My HealtheVet website interface. At the top, there is a navigation bar with the My HealtheVet logo and a search bar. Below this is a header section with the United States Department of Veterans Affairs logo and the My HealtheVet logo. A navigation menu contains links for Facility Locator, About MHV, Help, FAQs, and Contact MHV. A search bar with a GO button is also present. The main content area features a red navigation bar with two tabs: "DS Logon Portal Home" and "DS Logon Account Request". The "DS Logon Account Request" tab is highlighted with a yellow box, and a large orange arrow points to it from the top right. Below the navigation bar, the main content area displays a welcome message: "Welcome to the My HealtheVet and DS Logon Account Request Portal" and "Please click on the DS Logon Account Request tab to begin your request." On the right side, there is a "Member Logout" section showing the user is logged on as "TESTPTONE" with a Logout button.

My HealtheVet

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS

VA Home

Facility Locator | About MHV | Help | FAQs | Contact MHV | Search: **GO**

DS Logon Portal Home | **DS Logon Account Request**

Welcome to the My HealtheVet and DS Logon Account Request Portal

Please click on the DS Logon Account Request tab to begin your request.

Member Logout
Logged On As:
TESTPTONE
Logout

[Privacy & Security](#) | [Terms & Conditions](#) | [Accessibility](#) | [Site Map](#)
[The White House](#) | [USA.gov](#) | [USA Freedom Corps](#) | [CARES](#) | [Defense Link](#)

Step 3: Verify & Acknowledge Information

Check the boxes to verify information and its use. Then, click Request DS Logon Account.

UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS

VA Home

My healthvet

[VA Facility Locator](#) | [About MHV](#) | [Help](#) | [FAQs](#) | [Contact MHV](#) | Search:

[DS Logon Portal Home](#) | [DS Logon Account Request](#)

My HealthVet Account Information

First name: TESTPTONE
Last name: ZZMHVSM
Social Security Number:
Date of Birth:

I verify my information above is correct.
 I acknowledge the information above will be used to create my DS Logon account.

[Request DS Logon Account](#)

If this information is incorrect, please contact your local VA facility to update your official VA medical record.

[Cancel This Request](#)

By clicking on the "Cancel This Request" button, you will be logged out of your My HealthVet account.

Member Log
Logged On As:
TESTPTONE

[Privacy & Security](#) | [Terms & Conditions](#) | [Accessibility](#) | [Site Map](#)
The White House | USA.gov | USA Freedom Corps | CARES | Defense Link

The DS Logon Account Request Portal Step-by-Step Process

- ▶ You will receive a one-time DS Logon Activation code (KEEP THIS CODE) and proceed to DS Access Center to activate (Go to this web address <https://www.dmdc.osd.mil/appj/dsaccess/pub/Welcome.do>)



The screenshot shows the My Health Vet website interface. At the top, there is a header with the United States Department of Veterans Affairs logo and the text "UNITED STATES DEPARTMENT OF VETERANS AFFAIRS". Below this is a navigation bar with "VA Home" and the "My healthvet" logo. A search bar is present with a "GO" button. The main content area has a red navigation bar with "DS Logon Portal Home" and "DS Logon Account Request" (the active page). The main content area is divided into two columns. The left column contains a message titled "Approved" stating that the request for a DS Logon account has been approved and provides a one-time activation code. The right column contains a "Member Logout" section with the text "Logged On As: BEN" and a "Logout" button. At the bottom of the page, there is a footer with links for "Privacy & Security", "Terms & Conditions", "Accessibility", "Site Map", "The White House", "USA.gov", "USA Freedom Corps", "CARES", and "Defense Link".

UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS

VA Home

My healthvet

VA Facility Locator | About MHV | Help | FAQs | Contact MHV | Search: GO

DS Logon Portal Home | DS Logon Account Request

Approved
Congratulations! Your request for a DS Logon account has been approved.
Please use the one-time Activation Code provided below to complete the DS Logon account activation process:

DS Logon Activation Code: 00

Please save the Activation Code and use the link below to the DMDC DS Logon site to finish creating your DS Logon account.
[Complete DS Logon account activation now](#)

Member Logout
Logged On As: BEN

Privacy & Security | Terms & Conditions | Accessibility | Site Map
The White House | USA.gov | USA Freedom Corps | CARES | Defense Link

The DS Logon Account Request Portal Step-by-Step Process

- ▶ On DS Access homepage, Select **Activate a DoD Self Service Logon** to begin

DMDC Information and Technology for Better Decision Making

DEERS DoD Self-Service Access Center

[Homepage](#)
[Frequently Asked Questions](#)

DoD Self-Service Access Center

DoD Self-Service Access Center provides a means for a sponsor (family member with an affiliation to the Department of Defense) to request a DoD Self-Service Logon (DS Logon) for their own use and for those family members who are eligible to receive one. An individual can also use this site to manage their own DoD Self-Service Logon.

An individual can logon to DoD Self-Service Access Center by using their Common Access Card, DFAS Pin, or DoD Self-Service Logon (if one has previously been created). Sponsors can only request DoD Self-Service Logons if they log on with CAC or DFAS. Individuals can only maintain their own DoD Self-Service Logon information.

For more information regarding what a DoD Self-Service Logon is and how to obtain one, refer to the [Frequently Asked Questions](#) page.

What would you like to do?

- [Request a DoD Self-Service Logon.](#)
- **[Activate a DoD Self-Service Logon.](#)**
- [Manage my own information.](#)

Are you having problems logging on with your DoD Self-Service Logon?

- [I forgot my DoD Self-Service Logon username.](#)
- [I forgot my DoD Self-Service Logon password.](#)
- [My DoD Self-Service Logon is suspended and I need it unlocked.](#)

United States Department of Defense. For assistance or to report problems with this site please call (800) 477-8227.

The DS Logon Account Request Portal Step-by-Step Process

- ▶ **Enter name, DOB, SSN and the one-time activation code you wrote down earlier**

DMDC Information and Technology for Better Decision Making

DEERS DoD Self-Service Access Center

[Homepage](#)
[Frequently Asked Questions](#)

Enter Activation Code

To activate your DoD Self-Service Logon, you will need to enter your personal information along with an activation code that was delivered to you. This activation code should have been delivered to you in response to a request that either you or your sponsor has made for you to receive a DoD Self-Service Logon.

After your credentials are verified, you will complete the activation of your DoD Self-Service Logon by creating a password and completing security questions.

First Name:

Last Name:

Date of Birth: MM/DD/YYYY format

ID Type:

ID Number:

Activation Code:

United States Department of Defense. For assistance or to report problems with this site please call (800) 477-8227.

The DS Logon Account Request Portal Step-by-Step Process

- ▶ **Create a password, select Challenge Questions and select Create DS Logon**

[Log Off](#)

Verify the information and complete the sections below to activate your DoD Self-Service Logon.

Person Information

Name:

Relation: Sponsor

Date of Birth:

Choose Password

Please enter a password, and then enter it again to confirm.

New passwords must be at least 9-20 characters long and have at least one number, one lowercase letter, one uppercase letter, and one special character. Passwords expire after 150 days and the new password cannot be the same as any of your previous 5 passwords.

New Password:

Confirm Password:

Select Challenge Questions

Select five challenge questions and provide your answers.

<input checked="" type="checkbox"/>	Question: What was the name of your first pet?	Response: <input type="text" value="Answer"/>
<input checked="" type="checkbox"/>	Question: What was the name of your first stuffed animal?	Response: <input type="text" value="Answer"/>
<input type="checkbox"/>	Question: What is the name of your first girlfriend or boyfriend?	Response: <input type="text"/>
<input type="checkbox"/>	Question: What school did you attend for kindergarten?	Response: <input type="text"/>
<input checked="" type="checkbox"/>	Question: What was the make (Chevy, Ford, Honda, etc.) of your first car?	Response: <input type="text" value="Answer"/>
<input type="checkbox"/>	Question: In what hospital were you born?	Response: <input type="text"/>
<input type="checkbox"/>	Question: In what year was your mother born?	Response: <input type="text"/>
<input checked="" type="checkbox"/>	Question: What is the full name of your very first employer?	Response: <input type="text" value="Answer"/>
<input checked="" type="checkbox"/>	Question: What school did you attend for sixth grade?	Response: <input type="text" value="Answer"/>
<input type="checkbox"/>	Question: What is your oldest sibling's middle name?	Response: <input type="text"/>
<input type="checkbox"/>	Question: What is the first name of the boy or girl that you first kissed?	Response: <input type="text"/>
<input type="checkbox"/>	Question: In what city or town did your mother and father meet?	Response: <input type="text"/>
<input type="checkbox"/>	Question: In what city or town was your first job?	Response: <input type="text"/>

United States Department of Defense. For assistance or to report problems with this site please call (800) 477-8227



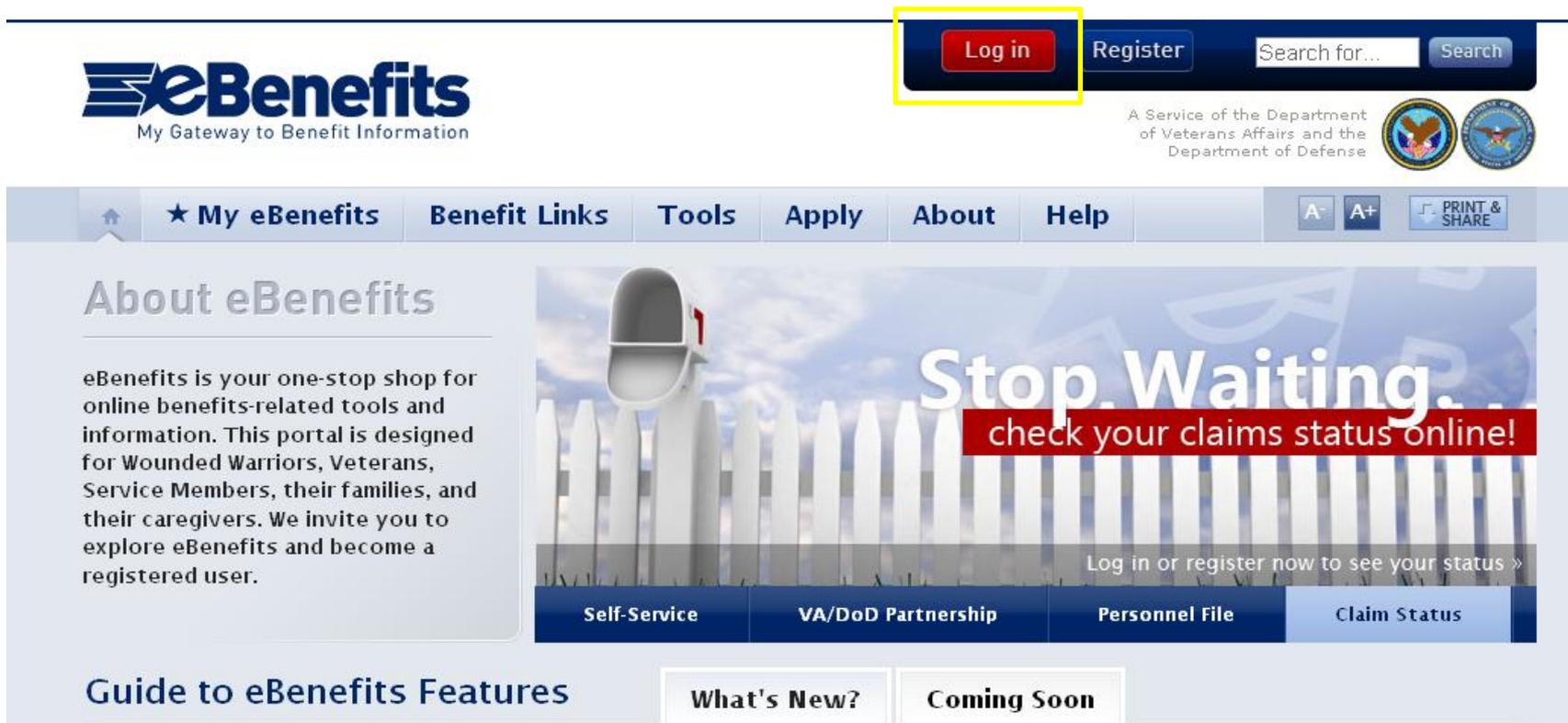
The DS Logon Account Request Portal Step-by-Step Process

- ▶ **You will receive confirmation that your DS Logon has been activated**

The screenshot displays the DEERS DoD Self-Service Access Center interface. At the top, there is a blue header with the text "DMDC" and "Information and Technology for Better Decision Making". Below this is a yellow banner with the text "DEERS DoD Self-Service Access Center". On the left side, there is a navigation menu with links for "Homepage", "Frequently Asked Questions", and "Log Off". The main content area features a heading "Your DS Logon Has Been Activated" followed by a message: "A DoD Self-Service Logon has been activated for [redacted]". Below this, there is a section titled "DS Logon Information" which shows "Username: [redacted]" and "Status: DS Logon is active.". A "Log Off" button is located at the bottom of the main content area. At the very bottom of the page, there is a footer with the text "United States Department of Defense. For assistance or to report problems with this site please call (800) 477-8227."

The DS Logon Account Request Portal Step-by-Step Process

- ▶ **Log in to eBenefits with your new DS Logon user name and password**



The screenshot shows the eBenefits website interface. At the top right, there is a navigation bar with a red "Log in" button highlighted by a yellow box, a blue "Register" button, a search bar with the text "Search for...", and a "Search" button. Below this bar, the text "A Service of the Department of Veterans Affairs and the Department of Defense" is displayed alongside the VA and DoD logos. A horizontal menu contains links for "My eBenefits", "Benefit Links", "Tools", "Apply", "About", and "Help", along with font size controls (A-, A+) and a "PRINT & SHARE" button. The main content area features a banner with a white picket fence and a white helmet, with the text "Stop Waiting. check your claims status online!" overlaid. Below the banner, there are four buttons: "Self-Service", "VA/DoD Partnership", "Personnel File", and "Claim Status". On the left side, there is a section titled "About eBenefits" with a paragraph of text. At the bottom, there is a "Guide to eBenefits Features" section with sub-links for "What's New?" and "Coming Soon".

Important Phone Numbers

eBenefits Customer Support Number: 1-800-983-0937

Claims or benefits questions: 1-800-827-1000

STX My Health*e*Vet Coordinator: 210-616-8466